



*A Kind Homecare*

*A Kind Homecare Limited,  
Vision House, 119 Factory Road, Hinckley, LE10 0DP.  
Phone: 01455242459 Mobile: 07985481988  
Email: [adele@akindhomecare.org](mailto:adele@akindhomecare.org)*

## **Privacy Policy for A Kind Homecare Ltd**

**Last updated: 04/02/2026**

A Kind Homecare Ltd (“we”, “us”, or “our”) is committed to protecting your personal data and respecting your privacy. This Privacy Policy explains how we collect, use, store, and protect your information when you visit our website or use our services.

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### **1. Who We Are**

#### **A Kind Homecare Ltd**

**Company Number:** 14148066

**Address:**

Unit 1B,  
Vision House,  
119 Factory Road,  
Hinckley,  
LE10 0DP

**Email:** [adele@akindhomecare.org](mailto:adele@akindhomecare.org)

**Phone:** 01455 242459 or 07985 481988

A Kind Homecare Ltd is a UK-based homecare provider offering support services to individuals in their own homes.

We act as the **Data Controller** for the personal data you provide to us.

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### **2. The Personal Data We Collect**

We may collect and process the following types of personal data:

#### **Information you provide directly**

- Name
- Email address
- Phone number
- Address (if provided in enquiries)
- Any information you include when submitting an online form or contacting us

#### **Information collected automatically**

- IP address

*Registered Address: Vision House, 119 Factory Road, Hinckley, LE10 0DP Company No. 14148066*

- Browser type and version
  - Device information
  - Website usage data (pages visited, time spent, referral source)
  - Cookies and similar technologies (see section 10)
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### 3. How We Use Your Personal Data

We use your personal data to:

- Respond to enquiries
- Provide information about our services
- Manage customer relationships
- Improve our website and services
- Ensure website security and functionality
- Comply with legal or regulatory requirements

We only process your data where we have a lawful basis under the UK GDPR, including **consent**, **legitimate interests**, and **legal obligations**.

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### 4. Lawful Bases for Processing

We rely on one or more of the following lawful bases:

- **Consent** – when you voluntarily submit information through a form.
  - **Legitimate interests** – such as improving our website or responding to enquiries.
  - **Legal obligation** – for compliance with regulations applicable to care providers.
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### 5. How We Store and Protect Your Data

Your data is securely stored on protected systems. We implement technical and organisational measures to safeguard your information, including:

- Secure servers
- Restricted access to personal data
- Encryption and password protection where appropriate

We retain personal data only as long as necessary to fulfil the purposes described in this policy or to meet legal requirements.

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### 6. Sharing Your Personal Data

We do **not** sell your personal data. We may share information with:

- Trusted service providers (e.g., website hosting companies)
- Professional advisors (e.g., legal or compliance consultants)
- Regulatory authorities when legally required

All third-party processors are required to keep your data secure and only process it under our instruction.

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## 7. Your Rights Under UK GDPR

You have the right to:

- Access your personal data
- Request correction of inaccurate data
- Request deletion of your data (in certain circumstances)
- Restrict or object to processing
- Data portability
- Withdraw consent at any time (where consent is the lawful basis)

To exercise any of these rights, contact us using the details in section 1.

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## 8. International Data Transfers

We aim to store and process all personal data within the UK or EEA. If any data is transferred outside these regions, we ensure adequate safeguards are in place (e.g., Standard Contractual Clauses).

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## 9. Links to Other Websites

Our website may contain links to third-party websites. We are not responsible for the privacy practices of these external sites.

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## 10. Cookies

We use cookies to improve your browsing experience and analyse website performance.

Types of cookies we may use:

- **Essential cookies** – required for the website to function
- **Analytics cookies** – to understand website usage

You can control or disable cookies through your browser settings. If you'd like, I can also write a separate Cookie Policy for you.

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## **11. Changes to This Privacy Policy**

We may update this Privacy Policy periodically. The latest version will always be posted on our website.

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## **12. Contact Us**

If you have questions about this Privacy Policy or how we process your data, please contact us:

### **A Kind Homecare Ltd**

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